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## Introduction

Thank you for your interest in the Australian Renewable Energy Agency (ARENA).

Applying for and maintaining a grant with ARENA is managed via our ARENANet platform. To gain access to ARENANet, you are required to create a user account.

To ensure your security and ours, we secure the login process with multi-factor authentication (MFA). On the second occasion you log in to the ARENANet platform, you will be requested to select your preferred method of authentication.

Once you have registered, there are further user guides available to you for:

- [Applying for a grant](#)
- [Maintaining a grant.](#)

## User Registration

1. Follow this link [ARENANet](#)
2. Click on the Register Here link highlighted below

### ARENANet

Making it easier to apply for and manage your grants.

Log in

 Email
 Password

[Forgot your password?](#)

**Log in**

Don't have an account? [Register here.](#)

**System access update:** In order to use this system and for enhanced account and data security, Multi-Factor Authentication (MFA) is required.

Need help? If you've forgotten your login details, or have a question, please [contact us](#).



3. Add in your details and click on 'Register'.

The ARENANet system is the property of the Australian Renewable Energy Agency (ARENA). It is for authorised use only. By using this system, all users acknowledge and agree to comply with the [Terms and Conditions of Use](#) of ARENANet. Unauthorised or improper use of this system may result in disciplinary action, civil action, criminal penalties and/or other sanctions as may be appropriate. By continuing to use this system, you indicate your awareness of, and consent to, these terms and conditions of use.

[Register](#)


Have an account? [Log in.](#)

**Important notice:** In order to use this system and for enhanced account and data security, Multi-Factor Authentication (MFA) is required.

Need help? If you're having difficulty registering, check our [Onboarding Guide](#). If you have a question, please [contact us](#).



4. Tick the box to acknowledge that you are not a robot

I'm not a robot   
reCAPTCHA  
Privacy - Terms

The ARENANet system is the property of the Australian Renewable Energy Agency (ARENA). It is for authorised use only. By using this system, all users acknowledge and agree to comply with the [Terms and Conditions of Use](#) of ARENANet. Unauthorised or improper use of this system may result in disciplinary action, civil action, criminal penalties and/or other sanctions as may be appropriate. By continuing to use this system, you indicate your awareness of, and consent to, these terms and conditions of use.

[Register](#)



5. Check your email to complete your registration and click on the link 'Return to login'



Hi Sample,

Thanks for registering with our online portal ARENANet.

An account has been created for [sample.user@arena.gov.au](mailto:sample.user@arena.gov.au)

To get started you will need to set a password.

Once you have set a password, you'll be able to manage grants online for yourself or an organisation, including:

- submit and track the progress of your applications
- submit and manage any project deliverables

[Set password](#)

If you have any questions or need further assistance, please [contact us](#).

Thanks  
ARENA

ARENANet: <https://arenanet.arena.gov.au> | ARENA Website: <https://arena.gov.au>



- This will prompt you to change your password. Set a new strong password and click 'Change Password' (The Change Password button will be enabled once you have satisfied the password criteria shown below).

**ARENA**Net

### Change Your Password

Enter a new password for **sania.chadda@arena.gov.au**.  
Make sure to include at least:

- 13 characters
- 1 uppercase letter
- 1 lowercase letter
- 1 number

\* New Password

\* Confirm New Password

**Change Password**

Password was last changed on 13/9/2023, 2:11 pm.

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- Congratulations, you have now registered for ARENANet.

**ARENA**Net

Search... sania Chadda

Home Funding Help & Support

## Welcome sania

Placeholder copy goes here

### Get started

**Applications**

View and manage existing applications >

**Projects**

View and manage projects and project deliverables >



## Setting up Multi-Factor Authentication (MFA)

Once you have created your ARENANet account and you log in for a second time, you will be required to select a method of multi-factor authentication.

1. Follow this link [ARENANet](#)
2. Enter your username and password. Click on 'Log in'

ARENANet

Making it easier to apply for and manage your grants.

Log in

Email

Password

[Forgot your password?](#)

Log in

Don't have an account? [Register here.](#)

**System access update:** In order to use this system and for enhanced account and data security, Multi-Factor Authentication (MFA) is required.

Need help? If you've forgotten your login details, check our [Onboarding Guide](#). If you have a question, please [contact us](#).

3. Choose a verification method. Click on 'Continue'

ARENANet

Choose a Verification Method

How would you like to verify your identity?

Use the Salesforce Authenticator mobile app

Use a Universal Second Factor (U2F) or WebAuthn (FIDO2) key

Use verification codes from an authenticator app

Continue

- Information on how to install and use the Salesforce Authenticator application is available here. [Connect Your Salesforce Account to Salesforce Authenticator](#)



- Universal Second Factor or FIDO2 involves the usage of either the inbuilt biometric authentication on your device or a plug-in device as shown below.




- Many users will already have an authentication application installed on their mobile device. For example, [Microsoft](#).
4. If you are using an authentication application, follow the steps for adding a new account and scan the QR code to generate a 6-digit code. Enter the code in the verification code box. Click 'Connect'

**ARENA**Net

### Connect an Authenticator App

Connect an authenticator app that generates verification codes. You can use the codes when we need to verify your identity.

1. Download and install an authenticator app on your mobile device.
2. Use the app to scan this QR code.
3. Enter the code generated by the app.



Verification Code

[I Can't Scan the QR Code](#)  
[Choose Another Verification Method](#)



## Logging on with Multi-Factor Authentication (MFA)

1. Follow this link [ARENANet](#)
2. Enter your username and password. Click on 'Log in'

### ARENANet

Making it easier to apply for and manage your grants.

Log in

[Forgot your password?](#)

Log in

Don't have an account? [Register here.](#)

**System access update:** In order to use this system and for enhanced account and data security, Multi-Factor Authentication (MFA) is required.

Need help? If you've forgotten your login details, check our [Onboarding Guide](#). If you have a question, please [contact us](#).

3. Open your Authenticator application on your mobile device and enter the verification code displayed and click Verify.

### ARENANet

## Verify Your Identity

You're trying to **Log In to Grants Gateway**. To make sure your Salesforce account is secure, we have to verify your identity.

Use the authenticator app on your mobile device to generate a verification code.

Username: allister.purves@arena.gov.au

Verification Code

Verify